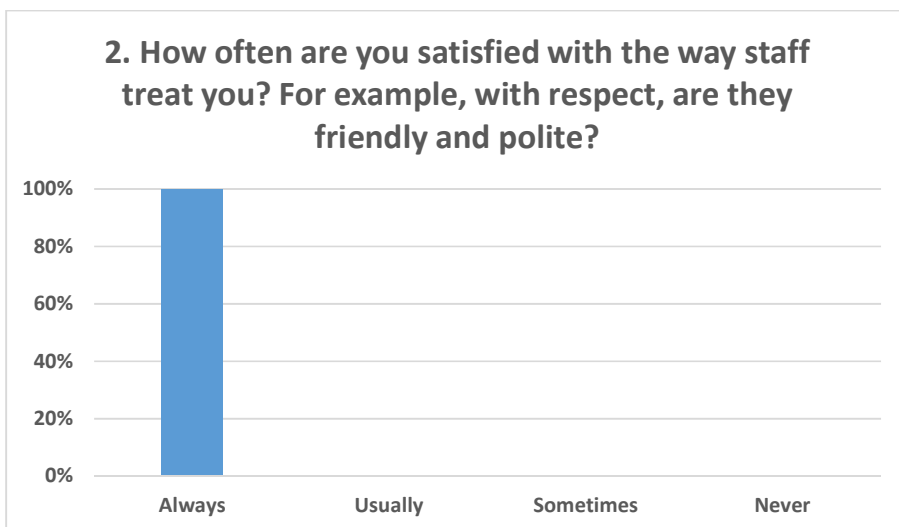
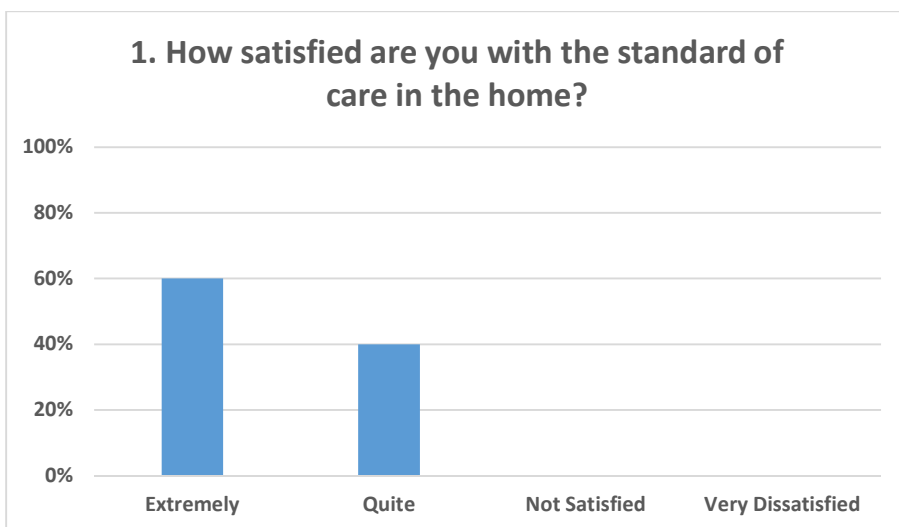




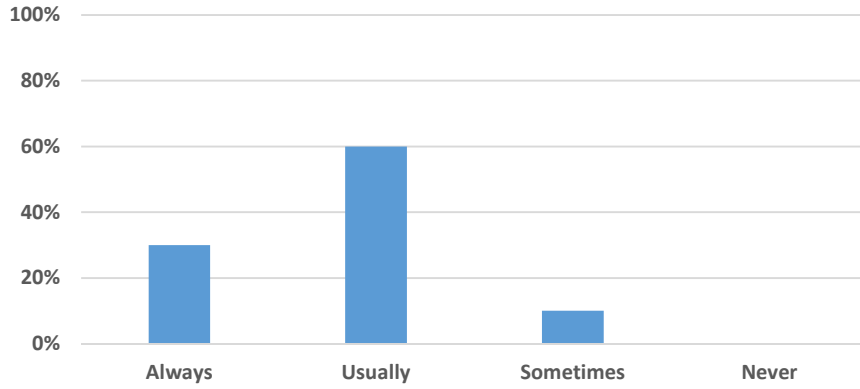
THELWALL GRANGE CARE HOME

Resident Surveys to May 2017

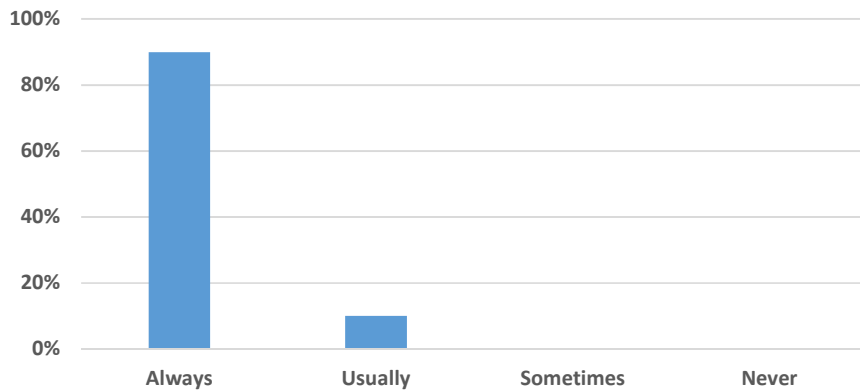
Ten Resident Surveys were returned



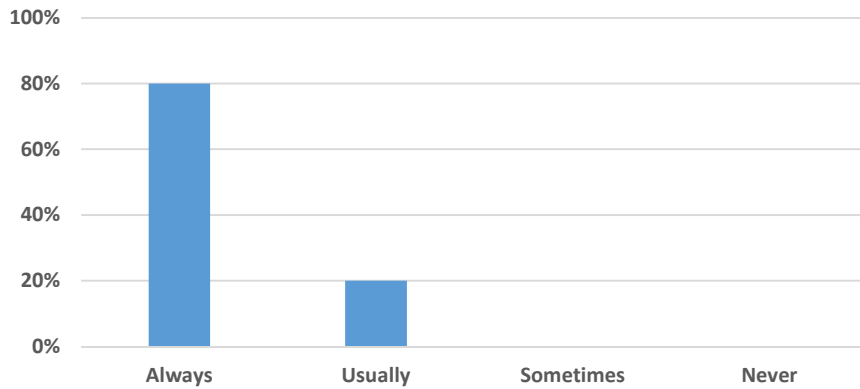
3. Do you feel there are enough staff to assist with your care needs?



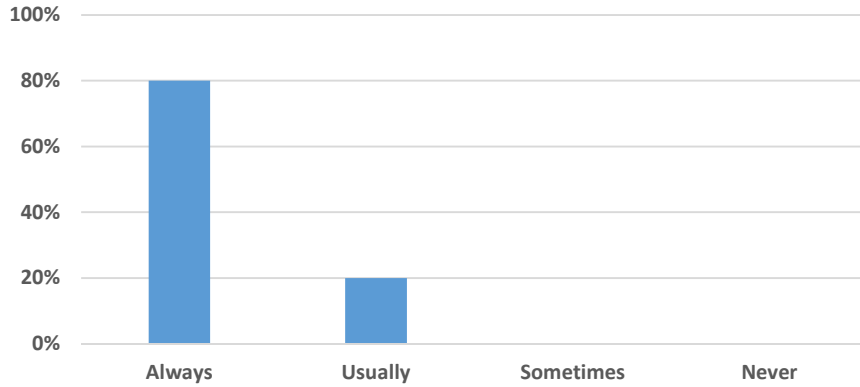
4. Do you feel the staff give you the help you need?



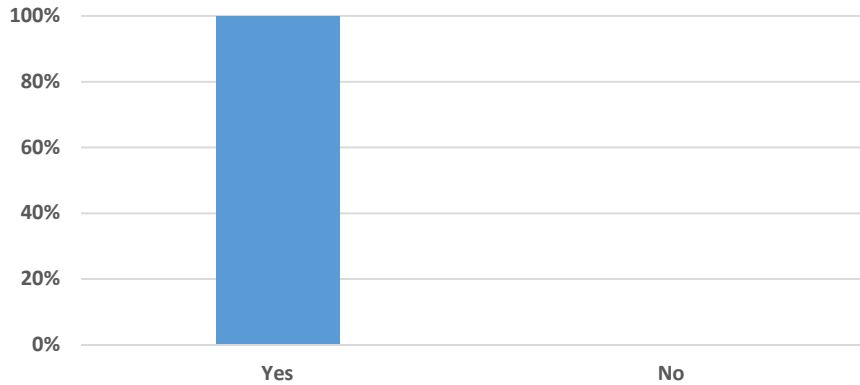
5. Do you have the opportunity to become involved in the planning of your care?



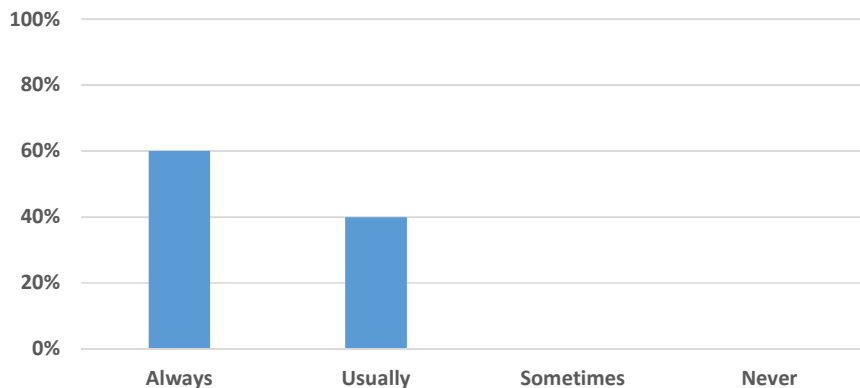
6. Do you feel your room and the rest of the home is kept clean and tidy?

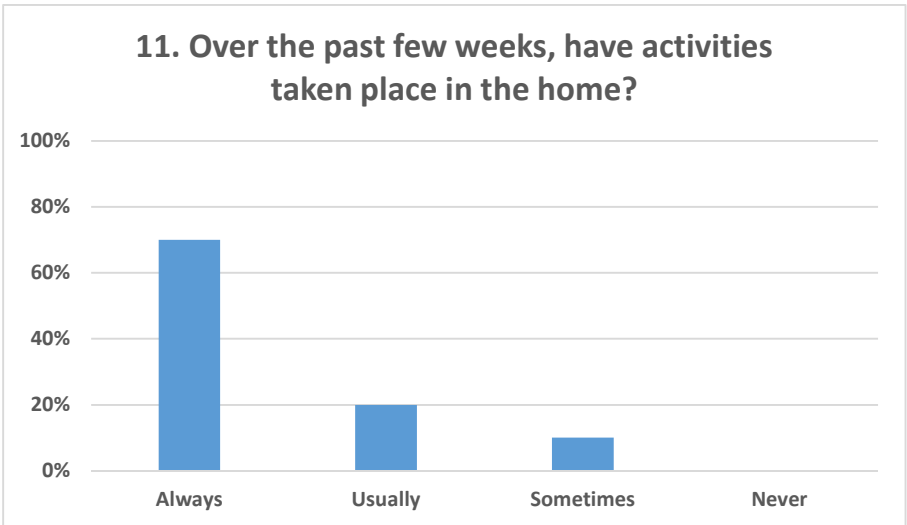
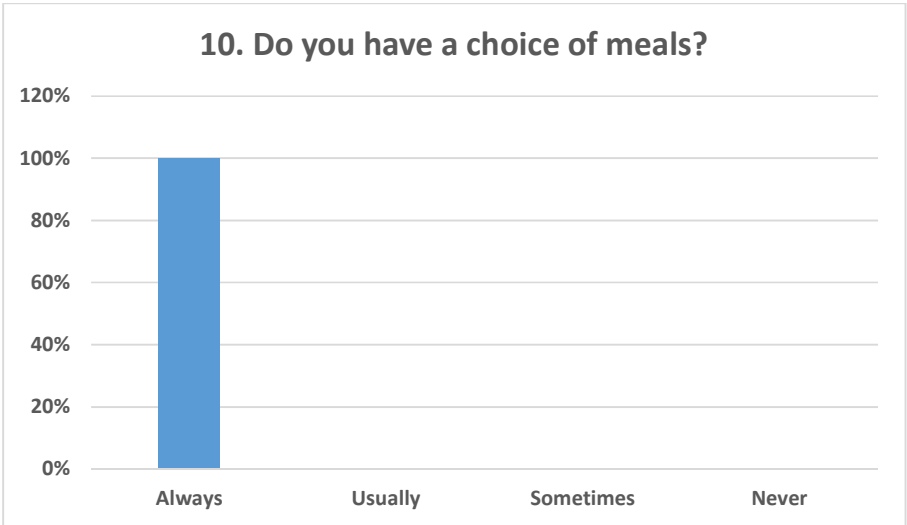
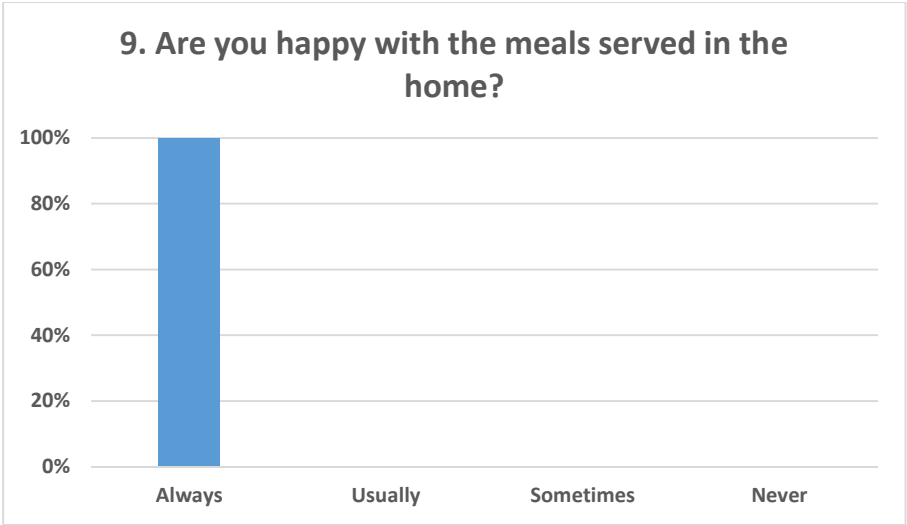


7. Are you able to practise your religion or beliefs as you would wish?

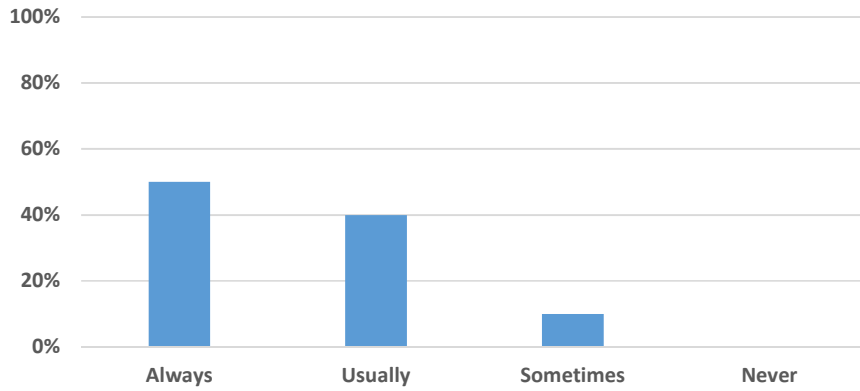


8. Are you able to choose when you get up and go to bed?

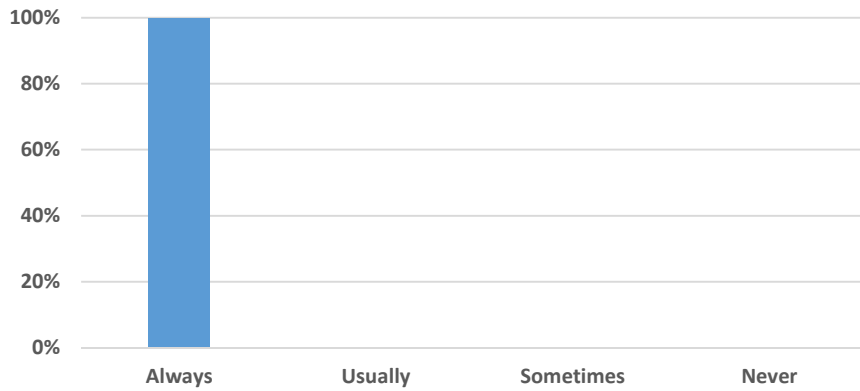




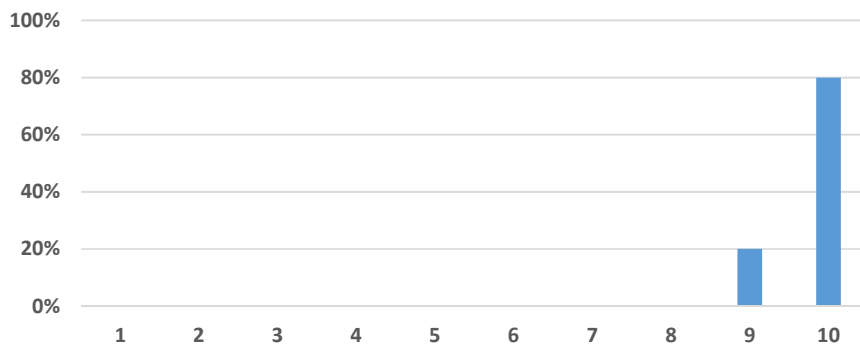
12. Do you feel that the activities are suitable for your abilities and interests?

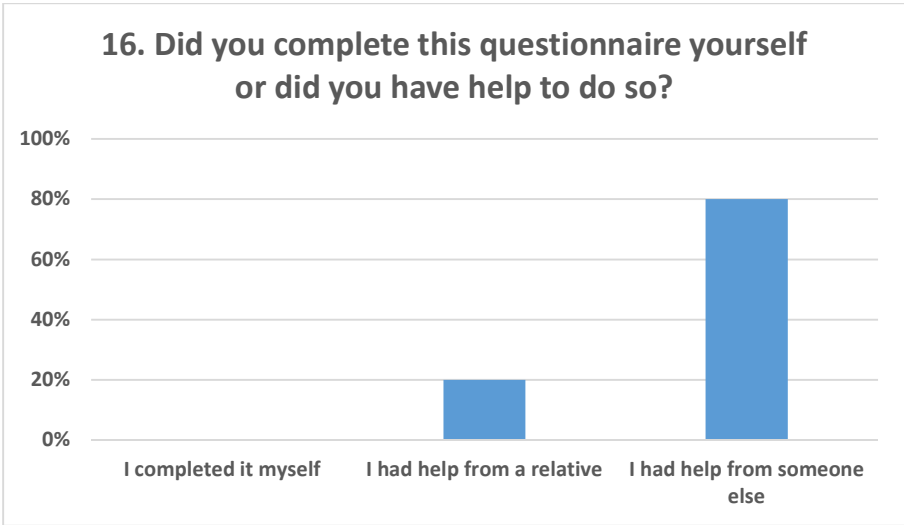
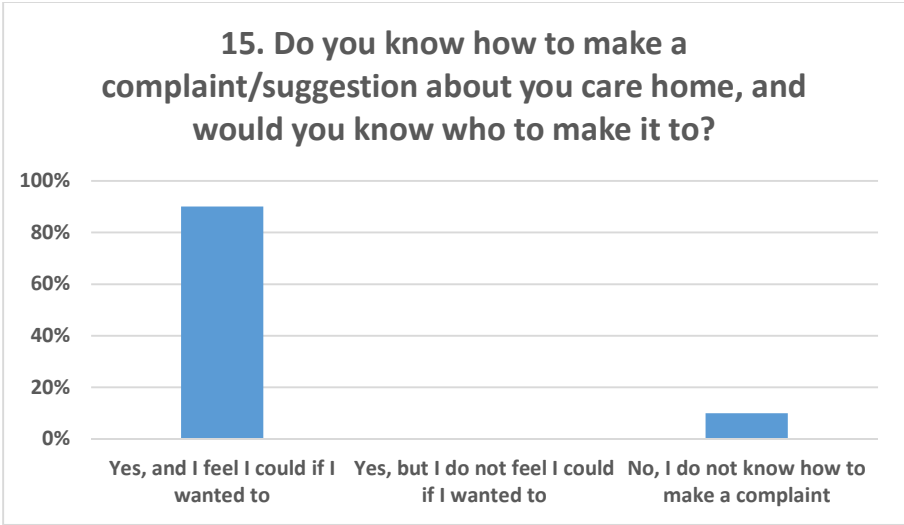


13. Are you able to talk to the manager of the home if you have any concerns or worries?



14. It is important that you feel safe in your home. On a scale of 1 to 10, please let me know how safe you feel, 1 being the least safe?





17 What is the best thing about living in your home?

- * Friendly staff, who can't do enough for us. It's like a busy family home. Good homemade food and my family are made welcome to join me.
- * I am new here and I have settled in quickly. Nice staff and food. A very happy home.
- * I absolutely love the staff. You can tell that they actually care about you. I enjoy the food but if I fancy anything, like a curry, the staff go out and get me one.
- * I like it here because it is quiet and I am very well cared for. The staff are friendly and we get anything we ask for.
- * I like having my friends around me and I really enjoy the food here. The staff are nice and they are very helpful.
- * I am well looked after, fed and cared for. I am able to talk to Carol if I have any issues. The activities are good.
- * It is very comfortable here. I enjoy the company, although I like to stay in my room. Staff always knock on my door. I love it here, it's absolutely fantastic.
- * It is a very clean and the people here are very friendly. The staff are very pleasant and I can have a laugh with them.

- * I enjoy the company, the staff make me laugh and my friends make me smile. The food is lovely and we can have chocolate whenever we want.
- * I am well looked after and everyone is nice and friendly. I enjoy the food here as well.

18 Is there anything you would change if you could?

- * No, I like it here but a regular church service would be nice.
- * The noise of the buzzer.
- * I would like more one to one time because I enjoy chatting to the carers in my room instead of joining in with group activities.
- * No there isn't anything I can think of.
- * No, I can't think of anything yet.
- * I would like to go up to the cinema more than once a week. There is nothing I would change really as I am happy here.
- * No there isn't. I'm very happy, just people coming in my room, who are a bit confused.
- * No, there's nothing. I'm not fussy anyway but there isn't anything.
- * There is nothing I would change. I am very happy here and it's just like home.
- * No. I am happy with everything in the home.

19 Would you like to tell me anything else?

- * No, I'm happy with everything here especially the staff.
I have just one small issue. I have a certain person, who keeps coming into my room but I always have a latch on my door. It's just they come in if the latch isn't on.
- * No thank you.
- * No.