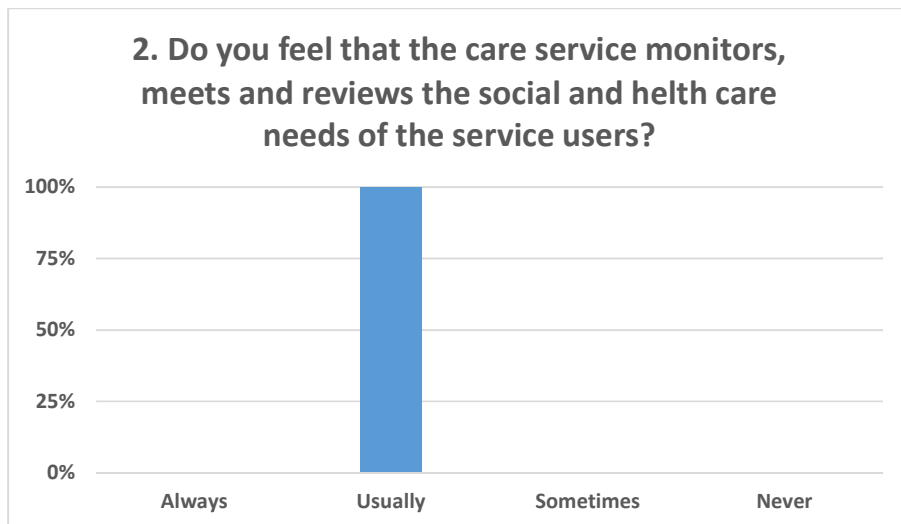
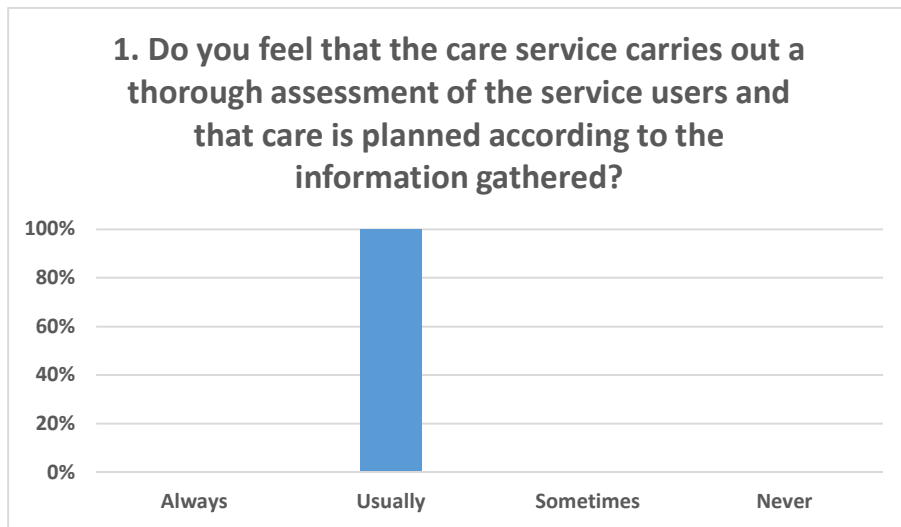




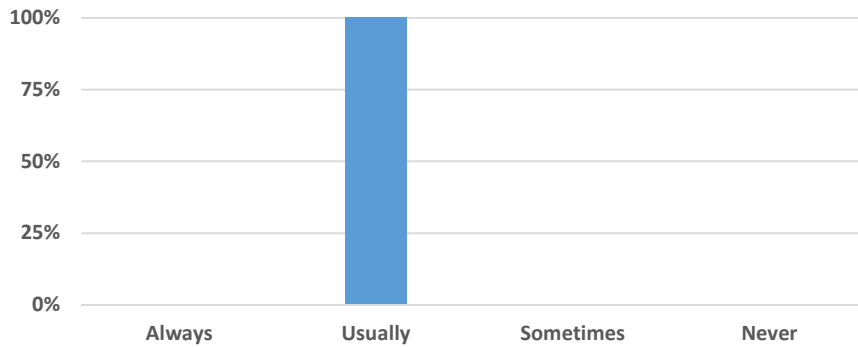
**THELWALL GRANGE CARE HOME**

**External Healthcare Professional Surveys to May 2017**

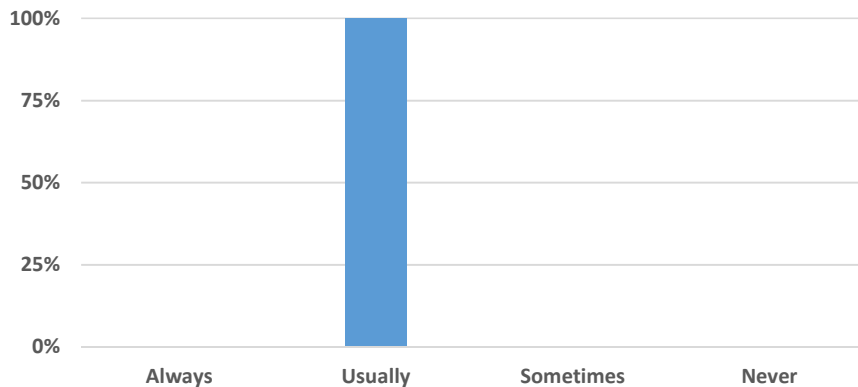
**One External Healthcare Survey was returned**



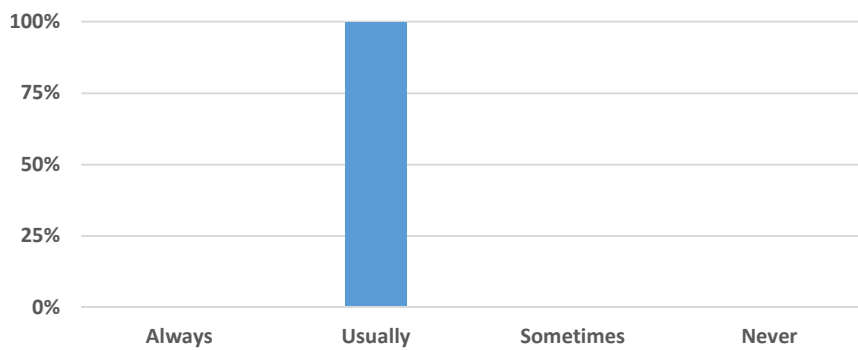
**3. Do you feel that the care service seeks and acts on advice to meet service users' social and care needs and to promote well-being?**



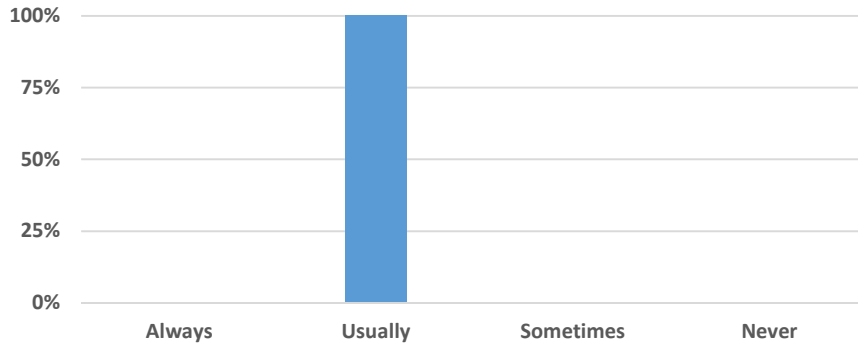
**4. Do you feel that the care service respects the service users' right to privacy and dignity?**



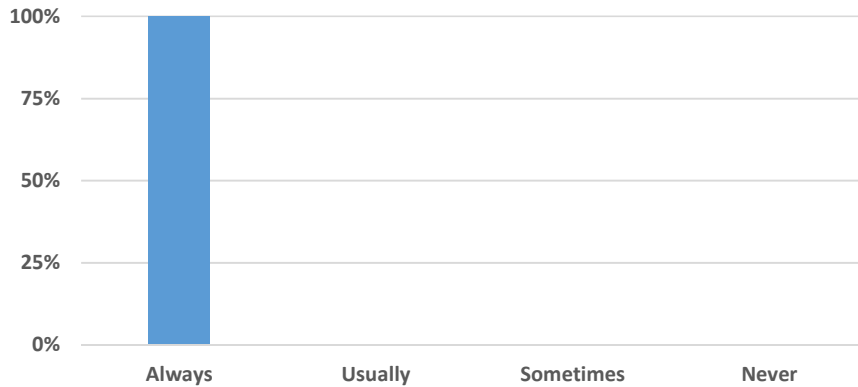
**5. Do you feel that the care service offers service users the opportunity to live the life they choose, as far as possible?**



**6. Do you feel that the manager and the staff of the care service have the necessary skills and attitude to meet the needs of the service users?**



**7. Are you made to feel welcome when you visit the care service?**



**9 What does the service do well?**

- \* Friendly home environment with staff, who treat residents with dignity and respect.

**10 What could the service do better?**

- \*

**11 Would you like to add anything to your comments?**

- \*