

The Overall Average of all the Ratings in the following

2 Reviews is 4.7 out of 5

[Thelwall Grange Care Home](#)

Review submitted from a **Website Submission** by **Patricia W** (Niece of Resident/Service User) on Monday 17 October 2016. **Review** relates to August 2016.

My Aunt had been in another care home for the past few years, but after a period of hospitalisation, she was unable to return. Thelwall's past history was not good, but I was aware the home was under new management and I decided to opt to place my Aunt with them. I had nothing to worry about, the level of care was exemplary, food, cleanliness of the unit, attention from the staff were all of a very high standard. Sadly, my Aunt died after some three months at Thelwall, my only regret being she had not had the opportunity to spend longer in such a caring home with such a wonderful vista around the premises. Any care home is only as good as the staff and the management that are employed. On the evidence, I saw they are all assets to the organisation and in turn, such skills can only benefit all residents.

How likely would you be to recommend Thelwall Grange Care Home? **Extremely Likely**

Average Rating:

4.6 out of 5

Overall Standard: Excellent

Facilities: Good

Care / Support: Excellent

Cleanliness: Excellent

Treated with Dignity: Excellent

Food & Drink: Excellent

Staff: Excellent

Activities: Good

Management: Excellent

Safety / Security: Good

Rooms: Good

Value for Money: Good

[Thelwall Grange Care Home](#)

Review submitted from a **Website Submission** by **Carolyn M** (Daughter of Resident/Service User) on Sunday 18 September 2016. **Review** relates to June 2016.

We had to move mum in June from another care home and were really worried but we shouldn't have been. All of the staff are brilliant - so friendly, helpful and understanding and mum has settled so quickly.

She has a gorgeous room overlooking the terrace and stables and the whole place is surrounded by fields which are a lovely peaceful outlook.

I can't thank everyone enough for how well mum is looked after and treated and when staff tell you how mum they love looking after your mum it makes it so much easier when you are not there.

Since mum has been there she has put weight on and made new friends and is much more relaxed and happy.

Thank you to Everyone.

How likely would you be to recommend Thelwall Grange Care Home? **Extremely Likely**

Average Rating:

4.9 out of 5

Overall Standard: Excellent

Facilities: Excellent

Care / Support: Excellent

Cleanliness: Excellent

Treated with Dignity: Excellent

Food & Drink: Excellent

Staff: Excellent

Activities: Good

Management: Excellent

Safety / Security: Excellent

Rooms: Excellent

Value for Money: Don't Know